



Enterprise Support Solutions

The foodservice industry is all about being hospitable. However, any successful operation has to include knowledge and exception-based tools that provide elements of control. The foodservice industry is greatly affected by losses which are often difficult to detect, whether they are due to employee mistakes, misallocation, or actual theft. In recent years, exception based loss prevention strategies have demonstrated their effectiveness in the foodservice industry. Exception based reporting can help dramatically reduce loss, obtain greater productivity, analyze margins, and attain a quick return on investment. By focusing asset protection and operation teams on trends as well as incidents, exception based reporting provides greater long-term effectiveness.



Back Office, Business Intelligence,
Customer Relationship Management,
Enterprise Support Solutions, Hardware,
Point-of-Service, Restaurant Operations,
Service Solutions

XBR Loss Prevention

DON'T LET MONEY WALK OUT THE DOOR

XBR Loss Prevention

mymicros.net incorporates XBR® Loss Prevention technology from MICROS-Retail, the world's most widely used loss prevention and data analysis tool. It goes into action quickly, using exception based reporting methods to easily identify, track, and respond to location events – everything from voids and employee meals to closed checks that were reopened. XBR Loss Prevention will have an immediate impact on profitability, operational efficiency, and employee productivity. Moreover, there is no need to acquire and install a separate loss prevention application since the XBR database is pre-integrated into mymicros.net.

Highlights

- Reduce G & A, food costs, labor costs, and controllables
- Address issues immediately via alerts on incidents and events at all levels of activity
- Analyze data by location, server, and transaction levels
- Focus on exceptions through trends and patterns associated with the key metrics relative to your business
- Easily access queries remotely via a web browser
- Quickly identify employee fraud and collect court-admissible evidence
- Resolve compliance issues and identify training issues early on
- Reduce operational costs through electronic efficiencies like auto-distribution
- Achieve rapid ROI, usually 100%, in less than 12 months

Rapid Identification and Reporting Dramatically Reduces Losses

XBR identifies trends associated with the key business performance indicators and automatically sends alerts to investigators or other designated personnel.

- Resources can quickly drill down by location, server, and transaction level to uncover more information
- Cases can be investigated in days or weeks instead of months, dramatically reducing overall losses
- Leads to faster restitution, regardless of whether the shrink is due to intentional fraud, poor training, or procedural issues

Easily Execute Operational Performance and Productivity Queries

On-demand queries can help identify top associates, measure contests, and track key business metrics.

- Drill down from exception to detail in seconds
- Track exceptions and manage each issue from inception through resolution
- Monitor key compliance transactions such as voids, refunds, credit cards, discounts, coupons, low value transactions, and more

Easy Set-up and Operation

Transactional data can be easily loaded into the XBR database by polling directly into the XBR database loading programs, or using mymicros.net (interfaced with many MICROS and non-MICROS POS systems). Regardless of how you load the database, the application can be run within your home office or hosted for you at our data center.

Proven Return on Investment

Most foodservice companies see 100% ROI in less than a year. Furthermore, ROI is ongoing for the long term as XBR becomes embedded in your daily processes and workflow.

Best in Class Solution

XBR's rich functionality results from years of ongoing development, incorporation of proven best practices, and knowledge gained from a diverse base of customers.

- Can be readily used by novices for simply viewing alerts
- Advanced users can build complex query sets for detailed analyses

Delivering an Exceptional Customer Experience

XBR Loss Prevention is an integral part of MICROS's portfolio of best-in-class solutions that enable foodservice providers to deliver an exceptional customer experience transparently.

- Deep domain expertise built upon technology expertise and strong customer relationships
- Solutions that increase brand equity, maximize customer value, and deliver a competitive advantage
- Flexible, worldwide delivery network, provides solutions that are readily adaptable to your evolving business

Date	Location	Actual Value	Target Value	Variance	Rank	Score
01/01/2008	0100000	1000000	1000000	0	1	100
01/02/2008	0100000	1000000	1000000	0	1	100
01/03/2008	0100000	1000000	1000000	0	1	100

Easily identify trends and patterns for compliance, productivity, fraud, or performance at location, revenue center or register level



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