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**Property
Management
System**

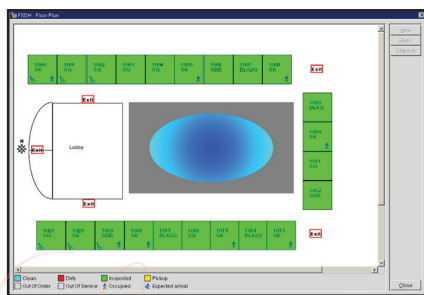
The Most Flexible, Most
Comprehensive Property
Management Solution

seamlessly integrated...surprisingly open

micros[®]

You have **immediate access** to any level of availability information for a particular day.

The core of the OPERA Enterprise Solution is the OPERA Property Management System (PMS). Designed to meet the varied requirements of any size hotel or hotel chain, OPERA PMS will provide the tools to help you run your operation at a greater level of productivity and profitability than ever before. The application is configurable to your specific requirements making it easy to use and enabling you to obtain fast, accurate and online information.



floor plan

Seamless

Accurate Guest Information

- Tailored user interface to match your operations
- Demographic, statistical and historical data for all profiles
- Slice and dice the data to fit your needs

Superior Guest Services

- Agent friendly, feature-rich Front Desk Dashboard
- One stop screen for all Front Desk Agents
- One button check-in – anyone can check a guest in
- “Click-n-drag” billing screens
- Know where your guests are with Messages and Locators options
- 24/7 Guest Service with a “no-down-time” Night Audit

Selling Made Easy

- Single Screen Availability - sell the right rate to the right guest
- Understand your guests while making their reservation via Guest Preferences
- Dynamic rates give you trouble free selling - easy to manage and sell
- Upsell features including packages on-the-fly
- Audit Log captures all activities of all users

You can create and assign **housekeeping sections on demand.**

Get full multi-currency and multi-language support features along with cross-property posting and reporting.

Reporting

- Industry standard reports incorporating history and forecast
- Empower your users with an effortless Report Writer
- More reporting power with data extractions and mailing tools

OPERA Xpress & OPERA Lite

- Design your system based on your operational needs
- Navigate all your guest services from one screen

Operetta

- Bundled hardware and software PMS solution for smaller hotels
- Quick to install, easy to train – become operational within days
- Streamline operations with core functions and straightforward processes

Item	Sat	Sun	Mon	Tue	Wed	Thu	Fri
DVD Player	N	50	50	50	50	50	50
Humidifier	N	100	100	100	100	100	100
Refrigerator	N	100	100	100	100	100	100
Roll Away Bed	Y	25	25	25	25	25	25

item inventory

International Options

- Multi-currency – quote and sell with multi-currency
- Multi-language – guests and users are on the same page using multi-language

Multi-Property

- Reduce costs of hardware by having more than one hotel on one database
- Share or no share – decide what data to share with your sister hotels
- Roll-up reports for overall productivity

Room No.	Room Type	Guest Name	Room No.	Room Type	Guest Name
4017	Standard	Wang, James	4017	Standard	Wang, James
4018	Standard	Wang, James	4018	Standard	Wang, James
4019	Standard	Wang, James	4019	Standard	Wang, James
4020	Standard	Wang, James	4020	Standard	Wang, James
4021	Standard	Wang, James	4021	Standard	Wang, James
4022	Standard	Wang, James	4022	Standard	Wang, James
4023	Standard	Wang, James	4023	Standard	Wang, James
4024	Standard	Wang, James	4024	Standard	Wang, James
4025	Standard	Wang, James	4025	Standard	Wang, James
4026	Standard	Wang, James	4026	Standard	Wang, James
4027	Standard	Wang, James	4027	Standard	Wang, James
4028	Standard	Wang, James	4028	Standard	Wang, James
4029	Standard	Wang, James	4029	Standard	Wang, James
4030	Standard	Wang, James	4030	Standard	Wang, James
4031	Standard	Wang, James	4031	Standard	Wang, James
4032	Standard	Wang, James	4032	Standard	Wang, James
4033	Standard	Wang, James	4033	Standard	Wang, James
4034	Standard	Wang, James	4034	Standard	Wang, James
4035	Standard	Wang, James	4035	Standard	Wang, James
4036	Standard	Wang, James	4036	Standard	Wang, James
4037	Standard	Wang, James	4037	Standard	Wang, James
4038	Standard	Wang, James	4038	Standard	Wang, James
4039	Standard	Wang, James	4039	Standard	Wang, James
4040	Standard	Wang, James	4040	Standard	Wang, James
4041	Standard	Wang, James	4041	Standard	Wang, James
4042	Standard	Wang, James	4042	Standard	Wang, James
4043	Standard	Wang, James	4043	Standard	Wang, James
4044	Standard	Wang, James	4044	Standard	Wang, James
4045	Standard	Wang, James	4045	Standard	Wang, James
4046	Standard	Wang, James	4046	Standard	Wang, James
4047	Standard	Wang, James	4047	Standard	Wang, James
4048	Standard	Wang, James	4048	Standard	Wang, James
4049	Standard	Wang, James	4049	Standard	Wang, James
4050	Standard	Wang, James	4050	Standard	Wang, James

room plan

Increase your average daily rate through systematic control of rate schedules.

Comprehensive